

CASE STUDY

OVERVIEW

Razor is a named partner on the Veterans Affairs Transformation Twenty-One Total Technology (T4) contract to support the Department of Veterans Affairs (VA) in its modernization and transformation efforts. This initiative will allow the most efficient use of technology to transform the VA in providing healthcare to veterans and reducing the backlog of benefit claims to deliver real value to America's taxpayers.

Veteran Benefits Administration

Mulesoft and OData - Don't load the kitchen sink into Salesforce

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PROBLEM

Our new Salesforce.com modernized solution required access to legacy data for case flow processing. Due to interdependencies on this data, the data had to reside in the legacy environment, however, Salesforce.com had to act upon this data to support the end user functionality.

SOLUTION

Implement an efficient and scalable architecture leveraging Mulesoft, AWS and OData to support data visualization and data synchronization between Salesforce.com and the legacy environment.

RESULT

Implemented a real time data visualization and data synchronization scalable architecture to support the User Experience, Business Requirements and Legacy dependencies.

BENEFITS

- Increased delivery velocity through the use of modern and flexible technology solutions.
- Mulesoft allowed the team to architect and service enable API's in minutes and hours, not weeks and months
- Implementing OData allowed for efficient and automatic data visualization in Salesforce.com.
- Rest protocols allowed for fast and efficient delivery and development